**Swimming Lessons with Ms. Amy**

**\*Who is Ms. Amy?** She has been a certified lifeguard for over 30 years. She has taught swim lessons every summer for 21 years. She has taught children since she was a teenager. Teaching children is her passion. She has seen it all and she has helped them all 😉

**\*Where do I go for lessons?** All lessons will be held at 11695 Alta Vista Rd, 76244. The pool is past the large gym at the back of the property. Sometimes MapQuest directs you to the residential neighborhood next to us. Stay on Alta Vista/Beach and you will see us between Stepping Stones Academy and Woodland Springs Veterinary Hospital.

**\*How much do lessons cost?** \* All lessons are one on one with Ms. Amy\*

$17.50 for 15 minutes (1 child)

$35 for 30 minutes (1 child)

$45 for 30 minutes (2 children)

**\*How to prepare for a lesson?** Please apply sunscreen 15 minutes before the lesson starts. Please go to the restroom before the lesson. Our large gym is open to swim lesson students and you can use the restroom inside. Please bring a towel. Do not bring goggles. Arrive around 5 minutes before your lesson. There will normally be a lesson before your lesson and we ask that you do not disrupt their time.

**\*What do parents do during lessons?** After the first lesson Ms. Amy will give you her recommendation. If you have concerns about your child’s lesson please email or text after the lesson. Please do not disrupt the lesson unless it needs to be urgently addressed.

**\*How do I pay for lessons?** You can bring cash or checks to lessons. There is a mailbox at the pool and you can put payments in there. You will receive an email receipt to confirm we received your payment. Please make sure they are labeled with your child’s name. Notes for Ms. Amy from your children are welcome too 😊 If you want to pay with a credit or debit card you can pay on our website www.flipsforfun.com or call 817-741-3867 to pay over the phone.

**\*How do I schedule lessons?** Please email flips@flipsforfun.com to schedule lessons. The lesson is not scheduled until we respond to your email to confirm. If you need a lesson last minute always ask. Ms. Amy will always try to fit you in. If you need to adjust the time of your lesson always ask. Ms. Amy will always do her best to accommodate you.

**\*How many lessons should I schedule?** All kids are different so we will not know how many lessons your kids will need. Schedule a few and see how they do. Once they get in the water Ms. Amy can recommend what is best for their progress and your goals.

**\*What if I need to cancel my lesson?** Ms. Amy will always text you the night before your lesson. If you do not receive a text from her before your lesson please text her at 817-319-5816. Reply to her text to let her know you are coming to your lesson. You can also reply that you cannot come to your lesson. If you able to let us know sooner you can call or email to cancel your lesson. If you no show to your lesson you will be charged for the full amount of the time scheduled. If you need to cancel a lesson ALWAYS let us know. There are children who can take that spot even last minute.

**\*What if there is a storm expected?** Some lessons may need to be rescheduled due to inclement weather. Ms. Amy will contact you and we will reschedule as soon as possible.